



## **Community Living Hamilton – Helping Build Great Lives**

Community Living Hamilton is a not-for-profit organization and registered charity that offers a full range of services to people with developmental disabilities. We are one of the largest not-for-profits in Hamilton; each year we provide service to approximately 1,400 children, teens, adults and families.

We are currently seeking an individual to join our management team to provide leadership and direction within our Client Services division, with primary responsibility for Residential Living Supports, Supported Independent Living, and managing residential staffing needs.

Our new Manager - Client Services will be a coach and mentor to their team, building on the belief that our services need to be client focused, strength-based and designed to meet the individual goals of the people and community we serve.

As Manager – Client Services you will be required to be on a rotational on call schedule outside of business hours to support operational needs.

The successful Manager - Client Services candidate will possess:

- Effective managerial and leadership skills developed through several years of managerial experience and specialized training or education.
- *Able to effectively manage quality assurance activities; ensuring team members are providing high quality care and services to the people that we serve.*
- A university degree in a related discipline is preferred. Other related educational qualifications will be considered.
- A minimum of five (5) years' experience working within not for profit or social services field working in residential settings and/or working with persons with disabilities requiring community supports
- Effective organizational skills with the ability to maximize resources, possess excellent problem-solving abilities, utilize community network to contribute to positive outcomes for clients as well as hold a valid driver's license and have access to reliable car

If this describes you and you are interested in learning more about this role, we invite you to submit a resume and cover letter to:

Human Resources Department  
Community Living Hamilton  
[humanresources@clham.com](mailto:humanresources@clham.com)  
Fax: 905-528-5156

Posting closes **December 31, 2017**

***Community Living Hamilton welcomes applications from candidates with disabilities. Accommodations are available on request for candidates taking part in all aspects of the selection process.***