

Amazing Race – Accreditation

Accreditation is a big deal at Community Living Hamilton. We were proud to be Accredited in 2013 and we welcome the opportunity again this year.

Every four years we go through a rigorous process to be accredited by FOCUS - a third party organization. FOCUS recognizes organizations that provide community-based human services. As part of their assessment; they focus on results for people using services, organizational excellence and community development. To earn this Accreditation there are standards and guidelines that we must meet.

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It is also important that CLH staff are involved and understand how important FOCUS accreditation is and what it means to be accredited. A while back staff participated in a survey, in which they were asked how they thought would be a good way to learn about Accreditation. The number one response received was to have a contest or a challenge, so we launched The Amazing Race – Accreditation!

Starting in June, we began releasing a series of challenges for teams to complete. Teams are made up of clients and staff. Each leg of the race is associated with the different domains and standards that apply to Accreditation. Teams earn points each time a challenge is completed. At the end of the entire Race, the top three teams will win grand prizes!

We are on the final leg of the race and the competition is fierce! The winners of the race will be announced soon..... GOOD LUCK to all participants.

Submissions we have received have been great so we wanted to share some of them with you! (Pictures on page 2 & 3.)

Lisa Cameron
Manager – Operations &
Host of The Amazing Race - Accreditation